

PULSAR*GROUP

Product Accessibility Policy



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Purpose

At Pulsar Group, we are committed to providing an inclusive and accessible experience for all users of our Software as a Service (SaaS) products. We strive to ensure everyone, including individuals with disabilities, can access and use our products effectively.

Scope

This policy applies to the following Pulsar Group products:

- Isentia Platform
- Pulsar Platform
- Vuelio Platform

Accessibility Standards

Our accessibility policy aligns with the Web Content Accessibility Guidelines (WCAG), a globally recognised standard for web accessibility developed by the World Wide Web Consortium (W3C).

Isentia

Isentia Platform is WCAG 2.1 Level AA Compliant.

Pulsar and Vuelio

We are working towards WCAG 2.1 Level AA compliance. Progress will be incremental with a goal of full compliance in 2025.

Key Accessibility Features

To enhance accessibility, we are integrating the following accessibility features within our SaaS products:

- **Keyboard Navigation:** Our products are designed to be navigable using only a keyboard.
- **Screen Reader Compatibility:** We strive to ensure compatibility with popular screen readers for users with visual impairments.
- **Alternative Text:** Functional and informative images include descriptive alternative text.
- **Consistent Navigation:** A consistent and logical navigation structure is maintained throughout the application.
- **Resizable Text:** Users can adjust text size without losing content or functionality.

Ongoing Improvements

We are committed to regularly reviewing and improving the accessibility of our SaaS products. This includes conducting accessibility assessments, gathering user feedback, and addressing identified issues promptly.

Training and Awareness

Our development and design teams receive ongoing training on accessibility best practices to ensure the incorporation of accessible design principles into our products.

Accessibility Support

If you encounter any accessibility barriers while using our SaaS products or have suggestions for improvement, please contact our support team at support@pulsargroup.com. We value your input and hope to make our products as user-friendly as possible.

Document Version Control

This policy shall be reviewed if required changes are identified to address an identified weakness, a change in business activities which may affect the validity of this document.

The current version of this policy, together with its previous versions, shall be recorded below:

Version	Change	Author	Approver	Signature
1.0	Creation	Adam Palmer Head of Information Security and Privacy 26/09/2024	Mark Fautley CFO 30/9/2024	DocuSigned by: <i>Mark Fautley</i> 699D2FDC0288475...